

ACRONYMS

AC	alternating current
API	American Petroleum Institute
Bcc	blind carbon copy
CASL	Canada's Anti-Spam Legislation
Cc	carbon copy
COD	collect on delivery
CVV	card verification value
CV	constant velocity
DC	direct current
DEF	diesel exhaust fluid
DMS	data/dealer management system
DNCL	do-not-call list
ETA	estimated time of arrival
FOIP	Freedom of Information and Privacy
LED	light-emitting diode
OEM	original equipment manufacturer
OH&S	occupational health and safety
PO	purchase order
PPE	personal protective equipment
psi	pressure per square inch
RGA	return goods authorization
ROI	return on investment
SAE	Society of Automotive Engineers
SDS	safety data sheet

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TDG	transportation of dangerous goods
TSB	technical service bulletin
VIN	vehicle identification number